

Moxi Tip #4: Why Dont I Have That Feature!

You have a Moxi box, read about a new feature on some forum, and you wonder, â??How come I donâ??t have that feature on my Moxi box?â?• Read on for an explanationâ?¦

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In an effort to attract Cable companies, Digeo provides a flexible feature set that can be â??tailoredâ?• by the individual Cable company based on their market and their capabilities. This means that while one customer may have Games and Video On Demand enabled but not the Ticker, others may have the Ticker enabled but no Video On Demand or Games. Iâ??m not sure if this is controllable from customer-to-customer *within* a market, but it is certainly evident *across* markets.

So, if a Cable company provides Moxi features that yours doesnâ??t, you will need to contact *your* cable company and ask them to include the features. Just remember that there are political, economic, and technical reasons why some features may or may not be available.

Category

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