



Moxi Tip #6: System Diagnostics Menu

Would you like to know how to view “interesting” information and statistics about your Moxi box? Read on to see how!

Go to the box itself (not from the remote) and simultaneously press the “Menu” and “OK” buttons. A system diagnostics menu will display giving you access to lots of neat goodies such as software information, hardware information, account information, etc.

Use the arrow keys to navigate through the menus. Pressing the “Moxi” button will exit you from the menu. You cannot change any information, just view it. So, if you are one of those people who like “looking under the hood”, this is a great way to see what’s going on!

Very important note:

You can “trigger” various events, including updates, but unless your Cable company actually has an update staged, and your account is flagged to receive the update, you WILL NOT receive any updates other than what the Cable company has scheduled for you.

When you hear about new updates surfacing, take a breath and be patient, because you cannot force an update that is not scheduled to send. Just remember that there are many steps involved between the completion of development of a feature at Digeo to the final deployment to your box—things like testing, validation, authorization, and probably a host of other political and technical things that we’ll never no about, so please be patient.

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